



March 31, 2025

Dear Fraser Valley Adventist Academy families,

WELCOME TO CAMBRIDGE UNIFORMS

We are honoured to be the uniform provider for Fraser Valley Adventist Academy and look forward to assisting you with your child(ren)'s uniform(s). This letter will outline how to place your orders, how to connect with our team for assistance and also provides information about when to place your orders for the school year starting in September 2025.

Fraser Valley Adventist Academy IS SERVICED ONLY FROM OUR DOLLARTON LOCATION STORE

#112-2455 Dollarton Hwy, North Vancouver, BC, V7H 0A2

STORE HOURS OF OPERATION

9:00 am - 5:30 pm Monday-Saturday, closed Sundays and Statutory holidays.

CAMBRIDGE UNIFORMS WEBSITE AND SCHOOL CODE

Please visit www.cambridgeuniforms.com

Your online school code is: **VAL825**

FREE SHIPPING FOR ORDERS OVER \$250.00 (BEFORE TAX) WILL BE AVAILABLE FROM MAY 1, 2025 TO JUNE 15, 2025.

At Cambridge Uniforms we will do our very best to have everything in place for the start of the upcoming school year. Some shipment delays may occur. To ensure that you and your family have a successful first day at school in September 2025, it is imperative that your school uniform is placed by June 15, 2025.

We ask for your help to plan ahead for your children's uniforms.

Please mark your calendars and place your uniform orders no later than June 15, 2025. Regular shipping rates will apply as of June 16, 2025.

RETURN/EXCHANGE POLICY

For information on our return policy, please [click here](#).

CONTACT US

If you have questions we are here to assist you. Please [click here](#) to contact us.

We will always do our best to reply to you in a timely manner.

We appreciate your kindness and understanding should there be a delay with our response time.

We thank you for taking care of your uniform requirements by June 15, 2025 and wish you and your child(ren) a successful year ahead.

Warm regards,
CAMBRIDGE UNIFORMS



NEW STUDENT INFORMATION ACCOUNT SET UP

Whether you plan to shop in-store or online, you will require an online account for your child(ren).

Please ensure your account is set up prior to visiting our store.

1. Please create your account here: <https://www.cambridgeuniforms.com/account/register>
2. Your online school code is: **VAL825**

IN-STORE FITTING/ SIZING

- **Cambridge Uniforms recommends an in-store fitting for all new students.**
- **Duration:** Fittings for a new student will take approximately 30 minutes.
- **School uniform policy:** Our staff will guide you through your school's uniform policy while fitting your child(ren).
- **How many uniforms to purchase:** Our staff will provide suggestions on the number of uniforms to purchase during your fitting.
- **Order:** Following your fitting the available uniform items may be taken home with you. Out of stock items will be available for pickup or can be shipped to you once they are available.
- **Store capacity impacts the number of families we can serve in a day.** When you visit the store, we ask that only 1 parent be in attendance with the child(ren) requiring assistance.
- **Appointments:** We accept in-store uniform fitting appointments from May 1, 2025 - July 30, 2025. Please visit our website on May 1st, 2025 to [book your fitting](#). Walk in fittings are available, wait times may occur, we thank you for your patience.

RETURNING STUDENT INFORMATION

ONLINE ACCOUNT

- [Click here](#) to log into your account.
- Once you have logged into your account please go to the "MY ACCOUNT" page.
- Please check that your email address, phone number and delivery address are correct.

ONLINE SIZING/ HISTORY


- View the sizing history from your past orders under "MY ACCOUNT"
- In most cases students require one size up from their last size unless they have grown significantly. If you need assistance with sizing online: Try using the smart sizing tool called "What's my size/Calculate my size". This is found directly under the "ADD TO CART" button of each product. Follow the guidelines for measuring, enter your child(ren)'s measurements and a size will be suggested based on your measurements.
- Online orders can be shipped to your home or picked up at our store.
- Reminder to place your order by June 15, 2025.
- Returning families are also welcome to visit the DOLLARTON LOCATION store for assistance



Stay connected

We are here to assist you.

 orders@cambridgeuniforms.com

 604-924-9069

Hours: M-S 9:00 am to 5:30 pm
Closed Sunday and Statutory Holidays

We recommend to
place your orders by

